

NJ BOARD OF PUBLIC UTILITIES
Division Of Customer Assistance

QUARTERLY REPORT

2024 Q 3

		<i>July</i>	<i>August</i>	<i>September</i>	<i>Total</i>
ELECTRIC		658	1224	831	2713
Atlantic City Electric		371	813	494	1678
COMMERCIAL		9	5	9	23
	BILLING	2	3	5	10
	COLLECTIONS	3	0	1	4
	METERS	0	0	1	1
	MISCELLANEOUS	0	0	1	1
	SERVICE - ELECTRIC	4	2	1	7
RESIDENTIAL		362	808	485	1655
	BILLING	198	557	210	965
	COLLECTIONS	143	209	248	600
	METERS	4	29	9	42
	MISCELLANEOUS	5	3	12	20
	SERVICE - ELECTRIC	12	10	6	28
JCP&L		277	406	328	1011
COMMERCIAL		10	14	14	38
	BILLING	2	6	4	12
	COLLECTIONS	3	1	3	7
	METERS	0	3	1	4
	MISCELLANEOUS	0	2	2	4
	SERVICE - ELECTRIC	5	2	4	11
RESIDENTIAL		267	392	314	973
	BILLING	76	213	133	422
	COLLECTIONS	82	89	106	277
	METERS	15	20	16	51
	MISCELLANEOUS	11	13	17	41
	SERVICE - ELECTRIC	83	57	42	182
Rockland Electric		10	5	9	24
COMMERCIAL		0	1	1	2
	BILLING	0	1	1	2
RESIDENTIAL		10	4	8	22
	BILLING	7	4	7	18
	COLLECTIONS	2	0	1	3
	SERVICE - ELECTRIC	1	0	0	1

		<i>July</i>	<i>August</i>	<i>September</i>	<i>Total</i>
ELECTRIC & GAS		196	249	301	746
PSE&G		196	249	301	746
COMMERCIAL		16	14	13	43
	BILLING	6	6	4	16
	COLLECTIONS	5	3	7	15
	METERS	1	1	2	4
	MISCELLANEOUS	1	0	0	1
	SERVICE - ELECTRIC	3	4	0	7
RESIDENTIAL		180	235	288	703
	BILLING	47	81	78	206
	COLLECTIONS	93	120	183	396
	METERS	12	9	8	29
	MISCELLANEOUS	6	12	10	28
	SERVICE - ELECTRIC	20	11	8	39
	SERVICE - GAS	2	2	1	5
		<i>July</i>	<i>August</i>	<i>September</i>	<i>Total</i>
GAS		88	111	108	307
Elizabethtown Gas		10	10	17	37
COMMERCIAL		2	1	1	4
	COLLECTIONS	1	1	0	2
	SERVICE - GAS	1	0	1	2
RESIDENTIAL		8	9	16	33
	BILLING	4	2	1	7
	COLLECTIONS	3	5	13	21
	MISCELLANEOUS	0	0	1	1
	SERVICE - GAS	1	2	1	4
NJ Natural Gas		22	27	16	65
COMMERCIAL		2	2	0	4
	BILLING	0	1	0	1
	COLLECTIONS	1	0	0	1
	MISCELLANEOUS	0	1	0	1
	SERVICE - GAS	1	0	0	1
RESIDENTIAL		20	25	16	61
	BILLING	1	3	3	7
	COLLECTIONS	15	13	13	41
	METERS	0	3	0	3
	MISCELLANEOUS	2	2	0	4
	SERVICE - GAS	2	4	0	6

SOUTH JERSEY GAS		56	74	75	205
COMMERCIAL		1	1	1	3
	COLLECTIONS	0	1	0	1
	METERS	1	0	0	1
	SERVICE - GAS	0	0	1	1
RESIDENTIAL		55	73	74	202
	BILLING	7	11	7	25
	COLLECTIONS	42	54	61	157
	METERS	0	3	1	4
	MISCELLANEOUS	0	1	1	2
	SERVICE - GAS	6	4	4	14
		July	August	September	Total
THIRD PARTY SUPPLIER		40	82	43	165
All American Power & Gas NJ LLC		1	1	0	2
COMMERCIAL		1	1	0	2
	MARKETING	1	1	0	2
ALPHA GAS & ELECTRIC		2	1	0	3
RESIDENTIAL		2	1	0	3
	MARKETING	2	1	0	3
AP GAS & ELECTRIC		0	0	1	1
COMMERCIAL		0	0	1	1
	MARKETING	0	0	1	1
CLEAN CHOICE ENERGY		1	1	2	4
RESIDENTIAL		1	1	2	4
	MARKETING	1	1	2	4
CLEARVIEW ELECTRIC		1	0	1	2
RESIDENTIAL		1	0	1	2
	BILLING	0	0	1	1
	MARKETING	1	0	0	1
CONSTELLATION ENERGY		0	1	4	5
COMMERCIAL		0	1	3	4
	BILLING	0	0	1	1
	MARKETING	0	1	2	3
RESIDENTIAL		0	0	1	1
	MARKETING	0	0	1	1
DIRECT ENERGY		1	2	2	5
COMMERCIAL		0	0	1	1
	MARKETING	0	0	1	1
RESIDENTIAL		1	2	1	4
	MARKETING	1	2	1	4

ENERGY HARBOR		1	0	0	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
ENGIE RESOURCES		1	0	0	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
IDT ENERGY		0	1	2	3
RESIDENTIAL		0	1	2	3
	MARKETING	0	0	2	2
	MISCELLANEOUS	0	1	0	1
INDRA ENERGY		20	30	15	65
RESIDENTIAL		20	30	15	65
	BILLING	1	0	3	4
	MARKETING	19	30	12	61
INSPIRE ENERGY		0	3	0	3
RESIDENTIAL		0	3	0	3
	BILLING	0	1	0	1
	MARKETING	0	2	0	2
MAJOR ENERGY		2	5	3	10
RESIDENTIAL		2	5	3	10
	MARKETING	2	5	3	10
MEDIAN ENERGY		1	0	1	2
RESIDENTIAL		1	0	1	2
	MARKETING	1	0	1	2
MPOWER ENERGY, LLC		0	4	0	4
RESIDENTIAL		0	4	0	4
	BILLING	0	2	0	2
	MARKETING	0	2	0	2
NATIONAL GAS & ELECTRIC		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
NJ GAS & ELECTRIC		0	2	1	3
RESIDENTIAL		0	2	1	3
	MARKETING	0	2	1	3
NRG ENERGY		0	4	1	5
RESIDENTIAL		0	4	1	5
	MARKETING	0	4	1	5
PAYLESS ENERGY		0	1	0	1
COMMERCIAL		0	1	0	1
	MARKETING	0	1	0	1

PURE ENERGY		2	3	3	8
COMMERCIAL		0	0	1	1
	MARKETING	0	0	1	1
RESIDENTIAL		2	3	2	7
	BILLING	0	0	1	1
	MARKETING	2	3	1	6
RESIDENTS ENERGY		1	3	0	4
RESIDENTIAL		1	3	0	4
	MARKETING	1	3	0	4
RUSHMORE ENERGY		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
SFE ENERGY		0	0	1	1
RESIDENTIAL		0	0	1	1
	MARKETING	0	0	1	1
SMART ENERGY		2	8	2	12
COMMERCIAL		0	1	0	1
	BILLING	0	1	0	1
RESIDENTIAL		2	7	2	11
	BILLING	1	2	2	5
	MARKETING	1	5	0	6
SOUTH BAY ENERGY		1	1	0	2
COMMERCIAL		1	0	0	1
	MARKETING	1	0	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
SPRING POWER & GAS		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
STANDARD GAS & ELECTRIC		1	0	0	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
STREAM ENERGY		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
SUNSEA ENERGY		1	2	1	4
RESIDENTIAL		1	2	1	4
	MARKETING	1	2	1	4
TOMORROW ENERGY		1	2	0	3
RESIDENTIAL		1	2	0	3
	MARKETING	1	2	0	3

TRIEAGLE ENERGY		0	0	1	1
RESIDENTIAL		0	0	1	1
	MARKETING	0	0	1	1
VERDE ENERGY		0	2	2	4
RESIDENTIAL		0	2	2	4
	BILLING	0	1	1	2
	MARKETING	0	1	1	2
XOOM ENERGY		0	1	0	1
COMMERCIAL		0	1	0	1
	MARKETING	0	1	0	1
Grand Total:		982	1666	1283	3931